Summer - Data Rollover FAQs

Clever / ClassLink - Rostering RollOver FAQs

This is relevant for customers who are migrating from Clever to ClassLink or vice versa.

What will happen to our existing accounts?
Existing accounts will remain for teachers. If the usernames shared for users in the roster server match the current accounts in Progress Learning, the accounts will merge automatically. If not, we can merge any duplicate accounts created by the sync so that everyone has their data consolidated into the account supported by the SSO.

You can find more information here regarding usernames and how to prevent creating duplicate accounts in Progress Learning.

Will existing data merge or will new accounts be created?
This depends on the usernames and if they match as mentioned above. If not, we can merge them once the integration has been completed.

How do non-teacher accounts get created and how will those users login? (Ex: Paras, co-teachers that are not enrolled in the class, specialists, admins, principals, etc.)
Accounts that are not shared as a teacher, admin, or student will not be supported via ClassLink. We allow teachers to be created manually so that they can access Progress Learning. Manually created teachers will not be deleted by the sync due to paras, co-teachers that are not enrolled in the class, specialists, admins, principals, etc. Manually created students however will be deleted by the daily sync.

Rostering Manually

How will students be rostered manually in 2024-2025?
- Bulk Import, or individually. Students will need to be promoted each year if they are rostered manually.
- Watch for a webinar in July and August showing how to promote students.

Training

Will free webinars be offered throughout the year on the Progress Learning website?
We encourage every teacher to sign up for a free 1-hour Getting Started webinar. This includes teachers who are new to our platform, and those that used us in 2023-2024. We have a lot of updates to cover! The 2024-2025 webinar calendar starts the 3rd week of July.
https://progresslearning.com/about-us/training/

Data

Will assessments created in Progress Learning during the 2023-2024 school year be available to use in 2024-2025?

Yes, but the recommendation is to duplicate them to separate the data year over year. When duplicating assessments some questions may be removed if the standards have been updated since the original assessment being duplicated was created.

How will students be rostered in Clever or Classlink if they were shared in 2023-2024?

This will all be managed by Clever/Classlink. Students will automatically be promoted, old classes will be archived, and current classes will appear as active classes. Teachers will just need to add the associated subjects to their 24-25 classes.

Do classes need to be archived or deleted for Clever, Classlink, or manually rostered classes?

Manually rostered classes and imported Google or Canvas classes will need to be manually archived or deleted. Classes will automatically be archived for Clever and ClassLink-integrated customers.

Will free webinars be offered throughout the year on the Progress Learning website?

We're offering a [Remediation for Summer School](#) webinar and [Summer Bridge Strategies](#) webinar in May.

How will Liftoff be impacted? How will NWEA scores be migrated?

Schools that have been integrated with NWEA will not need to integrate again. We will do a Liftoff reset on 8/1. Rockets will be reset and students will need to take diagnostics before working in my galaxies again.

Will reports/data be available in 2024-2025 for assessments/assignments taken in 2023-2024?

Yes

Other

Where can I go to submit feedback about the platform?

You can submit ideas and suggestions by selecting feedback in the resource center.
You can request technical support from our team using the Contact Us button in the platform, [help.progresslearning.com](#), and [support@progresslearning.com](#).

Who can I contact when I have questions about Progress Learning?

Customer Support via one of the channels listed above.

How can I ensure that summer school classes are accessible after 8/1/2024?

Summer school classes can be associated with the 2024-2025 school year if they need to be managed after 8/1/2024.

⭐ New Alien Ranking Cards (K-5) — The 2024-2025 Alien Ranking Cards will be available on August 1st so you can download them and get your engaging rewards ready

⭐ New 2024-2025 Fall Implementation Guide and What's New Features Resource — These resources will be available around mid-July so you're fully prepared by fall